

FROM DARKNESS TO LIGHT



Welcome to Our Annual Report 2020-21





Till the Change is for real

What is it like when a boy working in the factory shouldering the responsibilities of feeding his five siblings sees inside the classroom for the first time? Or imagine an elated feeling of a 15-year-old trafficked girl from a Alubari Tea Garden, a village falls under 'Darjeeling Pulbazaar', administrative division, rescued from a doctor house in Bawana by a CHILDLINE TEAM of Prayas, an emergency helpline number for the distressed children, reunited with her family was assured of all kind of support, aimed towards her rehabilitation including facilitation of accessing her compensation by providing pro-bono legal services. What does it mean for a community woman whose voice was given recognition who was on a consistent journey of sensitizing marginalized women on prevention of children from child sexual abuse as a 'Child Right Ambassador'

What does it mean for an impoverished family devastated by a COVID-19 gets a chance to rebuild its life and livelihood?

Each question above holds the story of a positive change, affecting the lives of individuals and communities across its presence in 10 States/UT's namely at Delhi, Bihar, Assam, Andaman & Nicobar Islands, Arunachal Pradesh

We at Prayas carries a deeper sense of satisfaction on completion of our thirty-two years of journey of empowering lives and communities by overcoming adversities and unprecedented challenges reposed our faith in compassion and humanity.

Such stories of change have reaffirmed our commitment that we are consistent on our chosen path till we are sure that the change we want to see is for *real*.





Contents

"Chhayaam anyasya kurvanthi
thishtanthi svayam aathape
Phalanthi cha parartheshu na
swartheshu mahadhrumah"

Trees stand in the scorching sun,
Yet provide shade for others,
They bear fruits
Not for themselves, but for Others

Prayas Governing Body



Mr. Mukund Bihari Kaushal
Former Commissioner Delhi Police
Former Secretary Internal Security MHA
President Prayas JAC Society



Mr. Amod K. Kanth
Former DGP Arunachal Pradesh & Goa
Jt. Coordinator Standing Committee NITI Aayog and CSOs
Founder General Secretary Prayas JAC Society



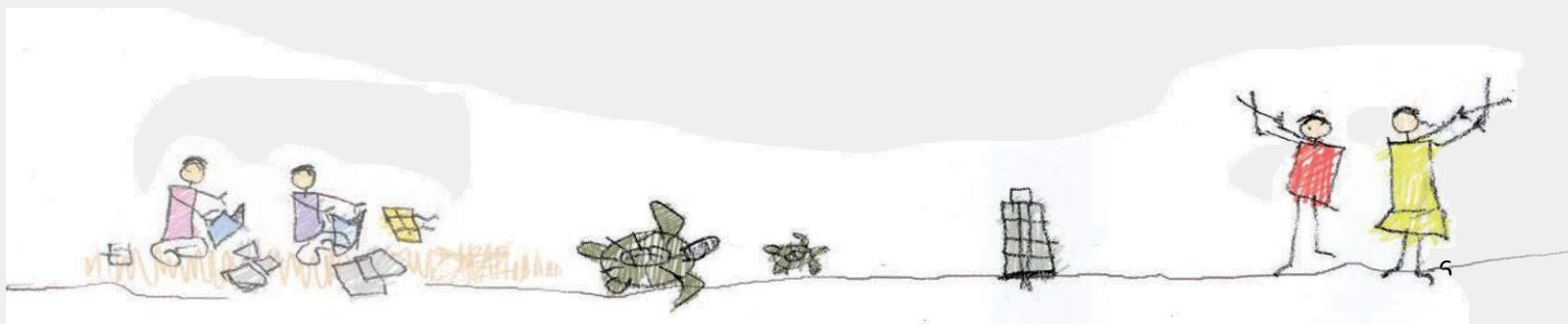
Dr. K.S Sachdev
Chairman Piravat Hospital
Vice President Prayas JAC Society



Prof. (Dr) Aruna Bhardwaj
Former Dean Delhi School of Social Work
Treasurer Prayas JAC Society



Mr. Jasvir Singh
Former ACP Delhi Police
Jt. Secretary Prayas JAC Society



Prayas JAC Society, 59 Tughlakabad Institutional Area, New Delhi-110062

TOGETHER WE ARE MAKING A DIFFERENCE

‘Touching Lives, Impacting Communities’

The Journey of Prayas started in 1988 with 25 children affected by a massive fire in one of the slums of Jahangirpuri (Northwest Delhi) struggling for life in the absence of basic survival needs. The initial activities which were initiated to provide immediate relief to the children and their families by emphasizing focus on reorganizing and rebuilding lives. Today, it has taken the shape of movement with 38 Homes/Shelters/Emergency Helpline Number (CHILDLINE-1098)/Railway Shelters/Special Training Centers is reaching out to more than 12,000 Children in Delhi, Bihar, Assam, Arunachal Pradesh, Andaman & Nicobar Islands, Rajasthan, Jharkhand, Haryana, Gujarat & Kashmir. In the past more than three decades of its journey, it has created substantial impact in the lives of the marginalized, vulnerable, destitute, deprived, trafficked children, women & youth through its multiple programs touching lives and impacting communities namely, Juvenile Justice, Anti Trafficking Initiatives (From Prevention, Prosecution and Protection coupled with the rehabilitation of survivors of trafficking) Education, Nutrition, Health & Hygiene, WASH, Skill Development, Livelihood and Advocacy. The past 32 years have been a time of making deep relations and building bridges with the community and various stakeholders at the different levels aimed to bring real change in the lives of millions of the beneficiaries was fruitful and satisfactory. Over the three decades of our consistent journey, every life we touched through our services, has given immense satisfaction to us. It is into the journey of creating lasting impact between the services and people, between remote locations in need of help and suburbs, between intent and action.

On Children From the people by Khalil Gibran



Your Children are not your Children
They are the sons and daughters of Life's longing for
itself.

They come through you but not from you
And though they are with you yet they not belong to you
You may give them your love but not your thoughts
For they have their own thoughts
You may house their bodies but not their souls
For their soul's dwell in the house of tomorrow
Which you cannot visit, not even in your dreams
You may strive to be like them
But seek not to make them like you

Vision of Prayas



Prayas with its dedicated and compassionate team, meeting the best nationally and internationally accepted norms and standards in social sectors, as a front runner in eradicating all forms of discrimination; providing education, skills, healthcare, shelters, transformational, and socio-economic-empowerment to the deprived, marginalized & vulnerable groups, adhering to the just fair and need-based practices

Mission of Prayas

Prayas mission is to protect the rights and fulfill the basic needs of the deprived, marginalized, exploited and abused children, women and youth in order to empower them through integrated & holistic services for their self sustainable existence with dignity. We also create a safe-secure, social environment and provide shelters & homes for vulnerable population with care, love and affection.

Purpose

Holistic Development of deprived children, youth & women in need of care and protection, marginalized populations resulting into the transformation of the socioeconomic inequality and injustice programs through a network of institutional and non-institutional projects and real time services through active Development Approach.

Legal Documents



Society Registration Number S-20291 dated 29th August 1989

FCRA Registration Number is 231650

Tax Exemption Certificate is 80 G

DARPAN Registration Number- DL/2017/0166

CSR Registration Number: 00001803

Our journey

Do you think you can teach even a child? You cannot. The Child teaches himself. Your duty is to afford opportunities and to remove obstacles- Swami Vivekanand

- i. 1988- Prayas born on 14th November
- ii. 1989: Registered under Society Registration Act, 1860
- iii. 1991: Launched 'Naya Prayas' Project at Kusumpur Pahari, Bhatti Mines & Bhanwar Singh Camp aimed to transform the life of the vulnerable children and communities.
- iv. 1993: Prayas launched 'Prayas Health Services' to serve under privilege communities
- v. 1994: Anupam Prayas was started aimed to bring reforms in the lives of the street & delinquent children at Kirtinagar
- vi. 1995: Publication of 'Neglected Child and Perspective' with technical support from UNICEF
- vii. 1996: Nominated as Member on the Advisory Board constituted by the National Commission for Women
- viii. 1997: Department of Social Welfare, GNCTD handed over Observation Home for Boys, Ferozshah Kotla
- ix. 1998: The first emergency helpline number for the distressed children (CHILDLINE 1098) inaugurated by the then Minister of Social Justice & Empowerment Ms Maneka Sanjay Gandhi at Jahangirpuri
- x. 1999: Establishment of 'Prayas Institute of Juvenile Justice' (PIJJ) as an apex unit of Prayas JAC Society aimed to strengthen its thematic areas coupled with research and advocacy on Child Protection, Juvenile Justice, Anti Human Trafficking, Child Labour/Bonded Labour, Children in contact with Railways, Street Children, Education, Health and Nutrition.
- xi. 2000: Establishment of 'Rape Crisis Intervention Centre' to support the victims of rape and domestic violence by providing psychological counseling & legal support.
- xii. 2000: Prayas was awarded 'Jan Shikshan Sansthan' under the aegis of then MHRD, Govt to provide vocational training to neo literates, semi literates and illiterate aimed to create employment opportunities.
- xiii. 2001: Prayas started 'Sneh Prayas' as its Gujarat Chapter of Prayas JAC Society immediately aimed to rebuild lives devastated by earthquake.
- xiv. 2002: Prayas organized first International Conference on 'NGO partnership in rescue and rehabilitation of person affected by the Human Trafficking' in association with WOREC (Nepal), ABC (Nepal) and UNIFEM.

If we want to reach real peace in this world, we should start educating children-Mahatma Gandhi

- xv. 2002: Set up 'Prayas Shishu Niketan' for the children in need of care and protection in partnership with the Mira Memorial Trust, Motihari, Bihar
- xvi. 2003: Prayas set up Children Home/Shelters for the Children in Need of Care and Protection registered under the Juvenile Justice (Care & Protection of Children) Act 2000/2006 in Samastipur, Nalanda, East Champaran, Motihari, Dharbhanga & Bagaha (Bihar) and also in Guwahati & Jorhat (Assam).
- xvii. 2004: Prayas with support from Railway Children initiated program for the children in contact with the Railways in Delhi and Bihar.
- xviii. 2004: Children's Hope partnered with Prayas initiated integrated project at Kirtinagar to work with the children of the puppeteers through education, nutrition, health and skill development.
- xix. 2005: Dweep Prayas was set up in Andaman & Nicobar Islands to rebuild lives affected by TSUNAMI, initiative of Prayas Disaster Management Response Unit.
- xx. 2005: An emergency helpline number for the distressed children (CHILD HELPLINE Number 1098) was started
- xxi. 2005: Prayas set up Primary Health Centre (Prayas Janhit Swasthya Seva Kendra) for providing round the clock health services to the marginalized populations of Wakro, remote place in Lohit District of Arunachal Pradesh
- xxii. 2006: Prayas implemented INDO USDOL Child Labour Project for preventing and eliminating Child Labour Project in ten hazardous sectors in 21 districts of Bihar under the aegis of the Ministry of Labour & Employment, Gol and the Department of Labour, Unites States of America (USDOL)
- xxiii. 2007: Prayas organized 'Basant Saras Mela' at historic ground of 'Gandhi Maidan' Patna under the patronage of Government of Bihar
- xxiv. 2008: Prayas Disaster Response Management Unit set up 'Relief and Rehabilitation Centre' for people affected by devastated flood in Supual District of Bihar
- xxv. 2009: Prayas initiated 'Sanchay Prayas Swavlamban Samity' (SPSS) aimed to strengthen marginalized and vulnerable population socially and economically empowered.
- xxvi. 2009: Prayas was awarded 'Jan Shikshan Sansthan' in Samastipur by the MHRD, Gol to empower illiterate, neo-literate and semi literate through education and skill development program
- xxvii. 2010: Prayas initiated Additional Primary Health Centre in 'Karjain' (Bihar) to provide accessible and affordable health care services to the marginalized and vulnerable population.

- xxviii. 2011: Prayas has been awarded to run emergency helpline number for the victim of atrocities and domestic violence by the Women Development Corporation, Bihar
- xxix. 2012: Prayas partnered with Tata Power Delhi Distribution Limited, (TPDDL) to initiate employability project in the Jhuggi-Jhopri (JJ Cluster) with major populace living in the distressed condition, accessible for youth learning trades, namely, electrician, computer course, beauty wellness, plumbing, personality development and mobile repairing in North Western part of Delhi
- xxx. 2015: The Railway CHILDLINE-1098 inaugurated at the New Delhi Railway Station on 25th November 2015 jointly by the Ministry of Women & Child Development and Railway to ensure care and protection, security and well being of runaway, unaccompanied and trafficked children who come in contact with Railways.
- xxxi. 2016: Prayas was handed over Children Home in Purnea by the Social Welfare Department, Bihar for the vulnerable, marginalized and distressed children
- xxxii. 2017: Prayas set up 'Solar Micro Grid Power Plant' at Tayabpur and Behlolpur (Vaishali) district of Bihar with support from Tata Trust, Massachusetts Institute of Technology, (MIT), Centre for Energy and Environmental Policy Research and General Electric to provide electricity to the villagers.
- xxxiii. 2017: Prayas participated in series of meeting at the NITI Aayog which led to the formation of Standing Committee of NITI Aayog and CSOs and Prayas has been nominated as it Member Coordinator.
- xxxiv. 2018: Prayas was awarded Children Home at Patna, Gaya and Jamui by the Department of Social Welfare, Government of Bihar
- xxxv. 2018: Prayas entered into an agreement with the Railway Women Welfare Central Organization, (RWWCO) to run Railway Shelter for the Children in contact with the Railways at Lahori Gate(Delhi), Ahmedabad, Guwahati, Samastipur, Danapur and Jaipur.
- xxxvi. 2019: Prayas with support from Schneider Electric set up Vocational Training Centre at the Prayas Children Home for Boys, Jahangirpuri

IMPACT OF OUR WORK IN 2020-21

COVID-19: 0.63 Meals Served, 02 Ventilators Donated

**7500 CNCP Children Reached.
Rescued 217 Children from CHILD
LABOUR**

2785 Distressed Calls responded by
CHILDLINE -1098
2340 Children rescued from
Trafficking

3025 CNCP Children being provided
holistic support through Children
Home/Shelters/Railway Shelters

1478 marginalized youths have been trained under Skill Development Program. 1126 being provided employment opportunities





The true character of society is revealed in how it treats its children- Nelson Mandela

OUR PRESENCE

10 States/UT's

Delhi

Bihar

Assam

Arunachal Pradesh

Andaman & Nicobar Islands

Gujarat

Rajasthan

Jharkhand

Haryana

Kashmir



GOVERNANCE: The Governing Body of Prayas as on March 31st 2021:

| | | | |
|--|-------------------|--|-------------------|
| Mr. M.B. Kaushal, Former Commissioner of Delhi Police | President | Dr Aruna Bhardwaj, Former Dean of Delhi School of Social Work | Treasurer |
| Dr. Kalyan Singh Sachdev, Founder Privat Hospital | Vice President | Mr. Jasbir Malik, Former ACP Delhi Police | Joint Secretary |
| Mr. Amod Kanth, Former DGP Arunachal Pradesh & Goa | General Secretary | Mr. Subhash Narang, Advocate & Tax Consultant | Member |
| Mr. Anup Chadha, Businessman | Member | Ms. Vandana Kumar Jena, Former Secretary Department of Land Resources, Ministry of Rural Development | Member |
| Mr. Kanwar Pawar, Former Associate Professor, Delhi College of Art | Member | Mr. Kumar Rohit, Regional Provident Fund Commissioner | Associate Member |
| Ms. Sudesh Kumari, Former ACP Delhi Police | Member | Dr Supriyo Mukherjee | Member |
| Mr. Vibhu Talwar CEO & MD Moolchand Hospital | Member | Mr. Prince Solanki, Educationist | Member |
| Mr. N.K. Singhal Former Director General Bureau of Police Research & Development | Member | Ms. Indu Rani Singh, Director-Special Projects, Prayas JAC Society | Ex-Officio Member |
| Mr. Pawan Jha, Finance Controller, Prayas JAC Society | Ex-Officio Member | Mr. Vishwajeet Ghoshal, Director Projects | Ex-Officio Member |

GOVERNANCE

Governing Body of Prayas JAC Society

General Secretary

SENIOR MANAGEMENT

Director-Special Projects

Director- Projects

Finance Controller

Sr. Manager Finance & Accounts

Sr, Manager IJJ

Sr, Manager -Resource

Sr, Manager HR & Admin

Sr, Manager -Child Protection

MIDDLE MANAGEMENT

Project Coordinator-CHILDLINE

Manager-Children Home/Shelter

Superintendent

Manager-Finance

Manager-IJJ

Project Coordinator-RAILWAY SHELTER

FIELD WORKER

Outreach Worker

Community Mobilizer

Team Member/Volunteer

Agenda discussed at Governing Body Meeting held on 29th December 2020 attended by 46 people including 18 Governing Body Members, 3 Ex-officio Member of Prayas, Auditor, Special Invitee and Co-Workers of Prayas.

Agenda Items

Introduction of New Co-Workers, Executive Remarks by General Secretary

Name Proposed by General Secretary for induction of Mr. Amitabh Srivastav, Sr Journalist and Mr. HN Sahay in Governing Body of Prayas
Presentation, Approval and Adoption of Audited Statement of Accounts for the Financial Year 2019-2020 by Finance Controller
Confirmation & Approval of New Resolution, Ratification of Bank Accounts since the conclusion of last Governing Body Meeting held on 31st August 2019, Discussion on Financial Liabilities & Resource Generation for sustaining Non-Funded Projects including updated status on Assets & Liabilities, Discussion on the Changes in FCRA (Amendment) Act 2020 and its impact on NGOs, Impact of COVID-19 on Prayas, Appointment of Auditor, Appointment of Auditor, Ratification of Policies, Constitution of Resource & Finance Committee, Skill Development Centre, Prayas Institute of Juvenile Justice, Election of Official Bearer, Presentation of Project Report by Director-Projects/Director-Special Projects







Prayas Response to the COVID-19 Crisis

The COVID-19 pandemic has had devastating impacts worldwide. Besides its immediate consequences on health systems, related effects such as socioeconomic shocks, school closures and disruptions in social networks have created conditions where violence and children's rights violations occurred at rapid pace. Prayas as a humanitarian organization responded immediately to address the challenges posed by the pandemic COVID-19. Our integrated effort reached over 4 lac marginalized people severally affected by the pandemic in form of the loss of livelihoods and sustenance across our presence in 10 States/UT's. The efforts have been enabled by a team of 615 people

including volunteers associated with Prayas including its own employees and volunteers. Prayas place on record its sincere gratitude to individuals and corporates, namely, American Tower Corporation, Ernst & Young Foundation, Adoptions Centrum, British Asian Trust, Mastek Foundation, Rise Against Hunger, Charity Aid Foundation and Rise Against Hunger and hundreds and thousands of individuals for their unconditional support in strengthening our initiatives of providing dry ration, cooked food, medicines, PPE Kit, Oxygen Concentrator, Sanitizers, Sanitary Pads etc. With focused approach on containing the spread of the infection and reducing mortality, catering to both immediate as well as long-term public health needs in the remotest region of Arunachal Pradesh through our 24-hour functional Primary Health Care Centre and Sub-Centres. The Medical Officers at PHC integrated their efforts at three levels-1) **Strengthened Frontline Workers** through consistent training to build awareness coupled with proper screening, tracing and quarantining in our COVID-Care Centres set

up with the support of the Directorate General of Health Services, Government of Arunachal Pradesh while equipping them adequately with PPE kit and equipment, **2)-more effective testing** by increasing testing capacity, utilizing existing capacity and decentralizing testing/sample collection and **3)-augmenting** overall treatment capacities for intermediate as well as tertiary care of the public health system across Lohit District of Arunachal Pradesh.

Prayas ensured to fully protect, respect and promote the rights of all children by acting in their best interest who are either living in our Children Home/Shelters/Railway Shelters in Delhi, Bihar, Gujarat and Rajasthan on the directions of the Child Welfare Committee including the children came in contact with our Outreach Worker, CHILDLINE Team and CHILD RIGHT AMBASSADORS during community driven COVID-19 relief work by acting immediately to prevent and mitigate each of the risk they face, to ensure access to inclusive and quality education,

nutrition and health care coupled with focused on strengthening of social protection system. The CHILDLINE 1098 team of Prayas functioning at Delhi, Bihar and Andaman & Nicobar Islands played a key role in the safe reporting of cases of violence, assisting children and their families with rehabilitation support, psychosocial support and referral services. Apart from it, the CHILDLINE TEAM across all three states worked closely with the local administration including Police in disseminating authentic information on COVID-19, distribution of food items, face masks etc. It has also facilitated the various rehabilitative schemes announced by the Central Government and respective States Government to the children became orphaned by COVID-19 by connecting them directly with the Child Welfare Committee, District Child Protection Unit and to the Sub-Divisional Magistrate Office. Prayas being the Joint-Coordinator of NITI Aayog-CSO Standing Committee played a substantial role along with NITI Aayog efforts with the civil society and local administration across the country by participating into a series of meeting of High-Powered Committee comprising representatives from the various Ministries, Private and Public Sector, Corporates, National and International Philanthropic Organizations seeking their support.

IMPACT:

0.63 million cooked meals provided to migrant workers living in the various slums and JJ Clusters in Delhi, Bihar, Rajasthan and Jharkhand

02 Ventilators donated to Hindu Rao Hospital

11, 340 distressed families being provided support of dry ration

1200 commercial sex workers living at Shradhanand Marg (Garsten Bastion Road) being provided dry ration for continuous three months

2,75,875 face masks being distributed across all locations of Prayas in the 10 States/Union Territories

2785 distressed calls responded by CHILDLINE-1098 Team





JUVENILE JUSTICE & CHILD PROTECTION

All children, of all ages, around the world gone through the unprecedented crisis posed by COVID-19 which has pushed nearly 42-66 million children in extreme poverty in addition to 386 million children in 2019 as quoted by UNICEF coupled with its adverse effect on survival and health, education, safety and poverty. Despite of all the crisis, Prayas reached out to 5963 children in need of

care and protection in 2020-21 followed by their placements and holistic services at the Children Homes/Shelters/Observation Home/Railway Shelters and Drop-in-Centers located at Delhi, Bihar, Gujarat, Assam and Rajasthan registered under the Juvenile Justice (Care & Protection of Children) Act 2015. Each Home/Shelter of Prayas aimed to ensure proper care and protection coupled with an ambience of Home in real terms for the children and mandatory services, namely, nutrition, shelter, health services, education, psycho social support, legal services, vocational training program and life skill program.

IMPACT: Prayas trained 84 community women who emerged as 'Child Right Ambassador' across 02 States, namely, Delhi & Bihar, aimed to bring positive change in their communities by capacitating fellow women, identifying risks faced by the children, strengthening families and by becoming ear and face of Police.

| | |
|---|------|
| Total Number of Children received services under JJ Act 2015- | 5963 |
| Total Number of Children - reunited with their Family | 3840 |
| Total Number of Children- transferred to other homes | 1565 |
| Total Number of Children admitted in School | 546 |
| Total Number of Children received compensation | 72 |

Who are these Children?

1. Homeless Children/Working Child/Child Labour/Child Beggar/Street Child
2. Abuse & Exploited Child/Children with Disability
3. Children with terminable disease
4. Abandon Children/Run Away/Missing Children/Neglected or Uncared for Child
5. Sexually Abused Child/Trafficked Child
6. Child marriage victims/Child with Substance Abuse
7. Children affected by Armed Conflict/Civil Unrest/Natural Disasters

Children Home/Shelters/Railway Shelters

Prayas Children Home for Boys, Jahangirpuri
Prayas Children Home for Girls, Tughlaqabad
Prayas Open Shelter at Morigate, Azadpur,
Nabikarim, Peeragarhi, Kashmere Gate
Prayas Open Shelter at Purnia, Bettiah,
Samastipur
Prayas Railway Shelters at Lahori Gate Delhi,
Ahmedabad, Guwahati, Danapur, Jaipur and
Samastipur

Case Study

Prayas played a substantial role in facilitating the interim compensation amount of Rs 25,000/- to Shabnam Khatoon (Name Changed), a resident of Chungi No-3, Lal Quila, Delhi and a victim of Trafficking and Sexual Abuse. She was kidnapped by her distant relative who sold her to a lady pimp. She held captive for nearly two months and sexually abused repeatedly. She managed to run away from the clutches of the trafficker and came in contact with another lady called Kajal with whom, she stayed for next 06 months and finally rescued by Police and placed at Prayas Children Home for Girls, Tughlaqabad. The Writ Petition was filed by her father under Article 226 and 227 of Constitution of India to seek custody of the child. Prayas provided all the services to Shabnam including legal and health services so that she may able to lead a normal life at the earliest. She was also placed at the 'Drug De-Addiction Centre' of SPYM aimed towards her complete freedom from the addiction. Finally, she was restored with her family on direction of Hon'ble High Court of Delhi and Prayas ensured that she may not be re-trafficked. Shabnam message for other Girls: *"My message to them is, do not just blindly trust people. Even if those people are your own family members, your brother or sister. First look, understand and only then take a step forward."* Shabnam's identity has been hidden to ensure her protection.

Prayas Railway Open Shelters



“Childhood is the one story that stands by itself in every soul” Ivan Doig, The Whistling Season

Prayas withstands its commitment of standing firmly with the children during the entire period of pandemic, while the trains were disrupted, we adapted our work to continue with the children living in all slums surrounding Railway Stations, namely, Lahori Gate, Ahmedabad, Guwahati, Danapur, Samastipur and Jaipur. Across 66 Railway Stations, we have protected 452 children. Of these, 332 children were reunited with their parents and 120 children were referred to long term care, rehabilitation and protection.

KEY OBJECTIVES

Ensuring Child Protection Environment at Railway Station
Catalyzing Child Right Ambassadors
Strengthening Child Protection Circles at every level

OUR WORK MODEL WITH RAILWAY CHILDREN

Prayas aimed to reach out to distressed and vulnerable children at risk at the Railway Station through its round the clock vigil by the team of CHILDLINE-1098, Railway Protection Force, Government Railway Police, Coolie, Vendors, Railway Staff and Passengers to ensure their protection followed by their care through their holistic services at our Railway Shelters functioning under the Juvenile Justice (Care & Protection of Children) Act 2015. It also works towards empowering communities and families so that they may take parental responsibilities coupled with our coordination with the District Child Protection Unit, Child Welfare Committee and State Commission for Protection of Child Rights.







Jab bhi koi zaroorat ho, CHILDLINE ko phone karo'



CHILDLINE -1098 is a national, 24x7, emergency free phone outreach service for children in need of care and protection, linking them to long term rehabilitation. Any child or concerned adult can call 1098 to access the CHILDLINE services at any time of the day or night. India ratified the United Nations Convention on the Rights of the Child (UNCRC) and it has also received special mention under the Juvenile Justice (Care & Protection of Children) Act, 2015

Prayas runs CHILDLINE at Jahangirpuri, New Delhi Railway Station, & Poothkhurd-Bawana in Delhi, Samastipur & Raxaul (Bihar) and

Andaman & Nicobar Islands.

The CHILDLINE SERVICE:

Vision: A Child Friendly nation that guarantees the rights and protection of all children

Mission: CHILDLINE will reach out to every child in need and ensure their rights and protection through the Four C's

Catalyze: Systems through Active Advocacy, **Collaborate:** Through integrated efforts between children, the state, civil society, corporate and community to build child friendly social order, **Connect:** Through Technology to reach the last mile and **Communicate:** To make child protection everyday



Children are the world's most valuable resource and its best hope for the future-John F.Kennedy

Prayas CHILDLINE 1098 at Delhi, Bihar and Andaman & Nicobar Islands

The COVID-19 pandemic has affected the lives of million of children across the globe. Caught amidst the socio-economic fallout of the disease and the all-pervasive sense of uncertainty and anxiety, children faced heightened risks of abuse and violence and threats to their well-being. All through the COVID-19 crisis the subsequent lockdowns at various intervals, we ensured to respond to every call 24 hours a day without any disruptions to take up interventions to prevent abuse, assist children in distress and nutritional and medical support. Each case was unique in nature.



| Categories | New Delhi | Jahangirpuri | Poothkhurd | Samastipur | Andaman & Nicobar Islands |
|-------------------------------|-----------|--------------|------------|------------|---------------------------|
| Medical | 74 | 356 | 240 | 143 | 52 |
| Shelter | 155 | 212 | 195 | 136 | 31 |
| Restoration | 140 | 364 | 275 | 212 | 43 |
| Protection from Abuse | 212 | 326 | 216 | 134 | 36 |
| Child in Conflict with Law | 2 | 11 | 18 | 09 | 01 |
| Sponsorship | 00 | 64 | 42 | 18 | 00 |
| Referred by another CHILDLINE | 00 | 10 | 22 | 25 | 00 |
| CHILD LOST | 51 | 73 | 26 | 37 | 00 |
| Parents asking Help | 231 | 265 | 113 | 47 | 10 |
| Emotional Support & Guidance | 46 | 62 | 49 | 26 | 09 |
| Follow Up Calls | 411 | 619 | 515 | 254 | 17 |
| Phone Testing Calls | 116 | 188 | 129 | 56 | 332 |
| Poshan Magh | | | | | |

2020-21, was fraught with thousands of calls from worried parents, distressed children, sensitive adults, COVID affected children, migrant workers etc. Prayas CHILDLINE at Delhi, Bihar and Andaman & Nicobar Islands was at the forefront of the COVID-19 response, and has worked closely with district administrations, child protection bodies, civil societies networks by strengthening the government initiatives

IMPACT: 33,650 Family Ration Kit distributed by the CHILDLINE Team of Delhi, Bihar and Andaman & Nicobar Islands.

112 COVID ORPHAN children were connected with the District Administration

COVID-19 Relief Response by Prayas CHILDLINE TEAM at Delhi, Bihar and Andaman &

Nicobar Islands

CHILDLINE North West District Delhi amidst COVID-19 outbreak suspended all the outdoor activities including outreaches and open house programmes. However, CHILDLINE Poothkhurd Bawana was determined in providing help to all those who were affected due to the pandemic. They provided health check-up, medicines and dry ration kits and offered online counseling sessions to children who weren't able to cope up during the crisis. Face masks and hand sanitizers were provided to the communities and hospital authorities from time to time.



Ms. Marya Sheela, Prayas CHILDLINE-1098 Coordinator Andaman & Nicobar Islands conferred with 'COVID WARRIOR' Certificate for her robust initiative during the entire period of COVID-19 through CHILDLINE 1098 in reaching out to the distressed families affected by COVID-19. CHILDLINE Team at Andaman & Nicobar Islands worked closely with the District Administration in conducting awareness session, distribution of relief items, face masks, sanitary pads and sanitizers during the entire period of lockdown. In Andaman, CHILDLINE collaborated with the local district administration to help children and their families in need. The team collaborated with the Social Welfare Department to keep children of the Child Care Institutions (CCI's) engaged during the lockdown. Adhering to the rules of social distancing, CHILDLINE organized group activities for the children as well as provided counseling support to reduce their

stress and anxiety during the pandemic.

CHILDLINE 1098 helps a stranded child return home safely: During the lockdown, a concerned person requested CHILDLINE Andaman to help his nephew return home safely to Chennai. Since no medium of transport was available due to the lockdown the child, 17 years old, was asked to stay in Andaman. However, the child was adamant to return home. Upon receiving information, CHILDLINE shared the details of the child with the person in charge of the shipping office. They requested the concerned personnel to help with the ticket for the boy to travel to Chennai. But due to the lockdown nobody was allowed to travel via ship except for those transporting goods and essentials. After rigorous follow-ups CHILDLINE was able to get permission for the child to travel back to Chennai via ship. On 29th May 2020, CHILDLINE spoke to the boy via telephone, who confirmed that he had reached home safely.

Case Interventions

Case-1: By Prayas New Delhi Railway CHILDLINE 1098

Tarvinder (Name Changed), aged 13 years, identified by the Outreach Team of New Delhi Railway Station on 9th March, 2020, while patrolling at the platform. During counseling, he said that he has been forced by his parents to work either at the agricultural farm or in some shops at Patiala. He shared that he is deeply frustrated with his life as he is overburdened and could not attend school. He thought, that to run away from home would help him to escape from the drudgery of his mundane and day-to-day life.

He further disclosed that his father is drunkard and abusive in nature. He carries deep anguish against his father. His parents were called by the team of Child Welfare Committee for counseling and also for instilling the realization in parents towards their responsibilities for the child. Tarvinder was sent back with his parents and we learn that he has been admitted at Standard V in Government School at Patiala.

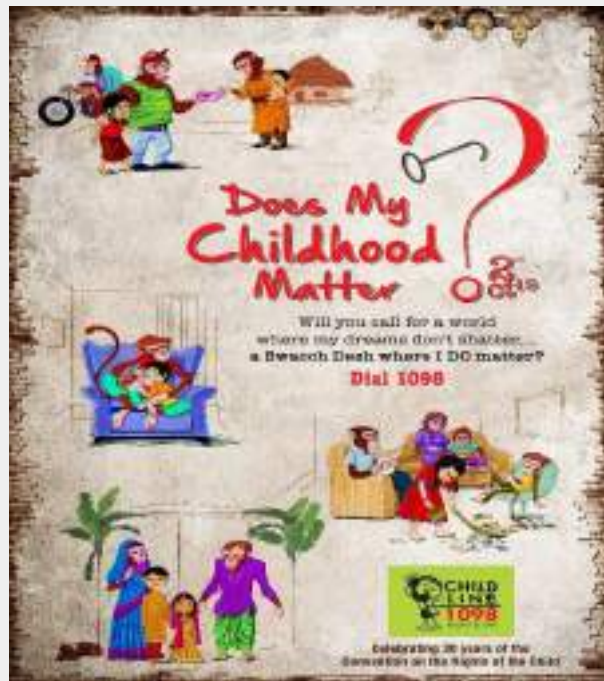
Case-2: By Prayas CHILDLINE Bawana (North West)

Prayas CHILDLINE Poothkhurd, Bawana (North West) led by its Project Coordinator Naved Anjum learnt about fourteen children had been engaged by the owner of shoe manufacturing unit located at Mangolpuri on 4th December 2020 in a District Taskforce Meeting (DTF) Meeting, chaired by the then Sub-Divisional Magistrate, Mr. Narendra Pathi Tripathi, SDM Rohini. Based on the information, the team of CHILDLINE conducted search operation at nearly 30-40 locations along with the team constituted by the SDM Rohini comprising officials from the Labour Department, Revenue Department, Medical Team, Child Welfare Committee-Avantika Rohini and Police. The Rescue Operation Team successfully rescued nine children below the age of eighteen years and registered cases against the employer under the following acts, namely, Juvenile Justice (Care & Protection of Children) Act, 2015, Child Labour (Prohibition and Regulation) Amendment Act, 2016 and Bonded Labour System (Abolition) Act, 1976. **We also succeeded in providing compensation to all the nine children an amount of INR 4,77,260/-.**

Case-3: Prayas CHILDLINE Andaman & Nicobar Islands

On 15th April, 2020, call seeking help from Police Station Bambooflat related to the case of child sexual abuse of minor girl child. On learning about the incident, the CHILDLINE -1098 led by its Coordinator Ms. Meghna Pal and Counselor and lady Police Constable reached home of a minor child. On interaction with the child, the CHILDLINE-1098 team learnt about the vulnerability of the child who was left alone as her mother was in relationship with a person fifteen years younger to her living separately from her father. It was realized by the CHILDLINE Team that it would be not in the best interest of the child to keep with her mother. The Child was sent to Girls Home by the bench of the Child Welfare Committee after conducting her Medico Legal Test and Counseling and case registered under section 3 of the POCSO Act, 2012 and Section 376 of IPC

Glimpses of Awareness Activities carried out by the Prayas CHILDINE-1098 functioning at Delhi, Bihar and Andaman & Nicobar Islands



Project PAHAL (Invisible Voices)

Total Children: 60

Goal: Preventing Second Generation from entering into sex trade

Key Objectives: Care & Protection to children of female sex workers (single mothers), Educational & Vocational rehabilitation of Children, Promotion of identity & dignity of children of Female Sex Workers, Preventing second generation of girl child from sex worker

A conservative estimate of the number of female sex worker in India is 1.2 million with an estimated 6,88,751 registered female sex workers receiving services from the Ministry of Health and Family Welfare. However, the unofficial figures place these number far higher. Prayas since 2015 onwards is playing a substantial role in the lives of commercial sex worker living at the Garstin Bastion Road, (G.B Road), popularly known as Shradhanand Marg in Delhi by preventing the second generation of children from entering into sexual work. The project focuses on 60 children of the commercial sex workers by giving individual attention on each child by providing them with nutrition, health services, education and life skill program.

It aimed to influence the learning spaces of children and also in their mothers by bringing fundamental change in their lives and in attitudes through education. The COVID-19 pandemic and accompanying lockdowns and restrictions have only deepened existing cleavages, pushing those on margins closer to the edge. **Prayas supported by Aide-et-Action and Ernst & Young India Foundation ensured monthly ration to 1200 commercial sex workers for consecutive three months.**



Impacting Lives: (Story of Sarita): Sarita (name changed) aged 5 years, daughter of Ms. Pooja (name changed) who is working as a commercial sex worker in G.B Road since 2015. Kotha Number 68 is her abode and so for her daughter who is not matured enough to understand the world in which she is living along with her mother. According to Pooja, she left her home in Bangalore due to her rising differences with her step-mother in a fit of rage and no money in hand. Pooja somehow managed to reach Delhi without a ticket and landed up at Shradhanand Marg. Though Pooja was reluctant to share her turmoil and what exactly pushed her into prostitution. But she was not having any other choice being an uneducated woman with no financial support and no real friends in an unknown city was the only option for her sustenance. There was no



place to run away to. "I had got tainted. Who would marry me? And, who knew what was right and what was wrong? I never thought about it so much". Her life took another turn six years back when she was found pregnant and Sarita was born. She tells Sarita that her father was in Army who was killed by the militants...Pooja has to earn till Sarita doesn't stand on her feet. Pooja is hopeful that her daughter will fulfill her dream today who is one of the regular students of Pahal Education Centre along with her mother.

Children's Hope (Integrated Community Based Project)

Supported by Children's Hope since 2004 aimed to empower marginalized & vulnerable children of 'Kathputli Colony' comprising communities from Rajasthan, Marathi, Bihari, Andhra and also Gujarati popularly known as 'Puppeteer'. Prayas Children Hope through its intervention at various levels reached out to **435** children through Remedial Education Centre, Alternative Education Centre and Creche. The year 2020-21 was very challenging year for the communities to cope with the unprecedented challenges posed by the pandemic COVID-19. The sudden lockdown imposed by the Indian Government on March 25, 2020 led to the biggest exodus of the migrant workers walking hundreds of kilometers by foot to get their homes. The grave consequences were immediate effect after the lockdown was initiated and continue to worsen. The adverse impact brought out by the community people, *"if the virus does not kill us, hunger certainly will"*

Children's Hope Prayas lived up to the expectation of community people by starting the 'Isolation Centre' at Prayas Health Services Kirtinagar. The Isolation Centre was set up under the supervision of in-house Medical Officer Dr. Sumit Verma. It ensured holistic services to all the COVID-19 affected people carrying mild and



moderate symptoms, in case of emergency, the patients were referred to the Government Hospital for medical treatment. Children's Hope Prayas responded immediately to ensure that the community people and their children may not suffer due to prolonged lockdown. It started **'Monthly Ration Drive'** for 600 distressed families. The Dry Ration Kit includes rice, flour, pulses, salt, spices, such as, haldi & chilli powder, edible oil, sugar, tea,

soybean, tea packet, soap, detergent and sanitary pads.

Sensitivity Programs were conducted on guidelines issued by the Ministry of Health and Family Welfare (MoHFW) and UNICEF on COVID-19 for all the staffs and parents of the children.



JOIN THE FUN! IMPACT

| | |
|---------------------------|------|
| TOTAL CHILDREN: | 435 |
| TOTAL HEALTH CHECKUP: | 3978 |
| PARENTS TEACHER MEETINGS: | 3351 |
| TOTAL BAL SABHAS: | 561 |
| TOTAL HOME VISITS: | 1161 |
| COUNSELING SESSION: | 5685 |
| IMMUNIZATION: | 1761 |
| AWARENESS MEETING: | 7295 |

Success Story



I am Ms. Priyanka Peepali, working as Office Assistant in 'Genius Real Estate & Finance Company' Shadipur Delhi at a monthly salary of Rs 10,000/-. I place on record my sincere gratitude to 'AIMD-Prayas and Children's Hope for their consistent support. I am coming from a lower middle class as my father is working as Driver and my mother is suffering from 'Kidney Failure'. My visit to Children Hope Prayas has changed my fortune as on their insistence, I joined one year of Computer Application Course along with a 'Personality Development Course coupled with English Speaking. Today, I feel more confident as I have taken little financial responsibility of running family expenses. I feel more content as a daughter of my lovely parents.

Anti-Human Trafficking Programme

Irrefutable is the fact that trafficking in women and children, an obscene affront to their dignity and rights is a gross commercialization of innocent human lives in an organized manner. COVID-19 has deepened existing inequalities, which blur the lines between waged, coerced and trafficked labour in India. Lockdowns, restriction on mobility and other measures introduced to curb the spread of the virus had, at the forefront, created various challenges for frontline organizations responsible for preventing and prosecuting trafficking in persons and protecting vulnerable persons, victims and survivors of trafficking in persons.

Our Model Against Trafficking

1. Rescue Operation, Protection, Repatriation and Rehabilitation of children and women victims of human trafficking and sexual assault through our six operational CHILDLINE 1098 at six places, namely, Jahangirpuri, Bawana and New Delhi Railway Station (Delhi), Samastipur and Raxaul (Bihar) and Andaman & Nicobar Islands
2. Strengthening law enforcement, state agencies, child protection and civil society responses to combat human trafficking and violence against women and children coupled with advocacy at the National & State level on implementation of amended legislation, provision, schemes and policy programs for the benefit of women and children including technical Support to State Agencies, Department of Women & Child Development, Universities/Institution and Civil Society towards strengthening of women and children's issues in India
3. Consistent Awareness and Sensitization programs across all levels, such as Panchayats, Community Groups, Law Enforcement agencies (Anti Human Trafficking Unit, Special Juvenile Police Unit, Railway Protection Force, Government Railway Police, District Child Protection Unit) etc to ensure prevention of human trafficking and violence against women and children
4. Rehabilitative services such as Shelters, Nutrition, Health Services, Counselling, Life Skill Program, Legal Services and Vocational Training through Prayas Children Home/Shelters registered under the Juvenile Justice (Care & Protection of Children) Act, 2015

Case Study: Story of Irshad- Irshad, native of Samastipur rescued from a brick kiln in Jaipur by the team of Prayas working on 'Anti-Trafficking Initiatives'. Irshad became matured at a very young age due to his socio-economic condition. He shoulders responsibilities of seven members of his family including alcoholic father and physically disabled mother. Despite of her physical condition, she worked as a labourer in a nearby farm owned by the Landlord. Irshad was deeply disturbed seeing the economical condition of his family and always want to contribute substantial amount since he gained senses. He came in touch with a Trafficker in his village who was living in Jaipur but was keeping eyes on adolescent boys and girls to lure them towards greener pasture in the Metro Cities and Tier-2 Cities. Irshad accepted the offer of meagre amount of INR 1500 per month for 12 hours of work in a brick kiln. Irshad was finally placed at the Special Training Centre to learn Electrical & Plumbing Course. He undergoes training of six months followed by on-job-training. Irshad not only completed his course of six months with good grades but also started earning Rs 10,000 a month.

Quantitative Achievement at a Glance

| A. Legal Intervention & Victim Support | | |
|--|---|-----|
| 1 | Number of Rescue Operation Conducted | 364 |
| 2 | Number of FIR Registered | 254 |
| 3 | Number of Daily Dairy | 312 |
| 4 | Number of Victim provided legal support | 63 |
| 5 | Number of Convictions happened | 56 |
| 6 | Number of Cases referred to the Organization | 273 |
| 7 | Number of Inter-State Investigations conducted | 73 |
| 8 | Number of rescued victims belongs to other countries | 02 |
| 9 | Number of victims of commercial sexual Exploitation | 36 |
| 10 | Number of interventions in red light areas | 26 |
| 11 | Number of victims restored | 145 |
| 12 | Number of Forced Marriages cases reported | 71 |
| 13 | Number of Victim provided legal support | 129 |
| 14 | Number of Victims have been provided with Compensation through District Legal Service Authority | 53 |
| B. Interventions Impact, Community Events and Network Meetings | | |
| 1 | Number of Community Meetings | 266 |
| 2 | Number of Stakeholders Meetings including meeting with RWA's, Panchayat and also with the NGO/Civil Society Organizations | 174 |
| 3 | Number of Children Home/Shelter Home Coordinated | 34 |
| 4 | Number of Meeting with District Administration | 52 |
| 5 | Number of Meeting with Police | 257 |
| 6 | Number of Meeting with the Social Welfare Departments | 61 |
| 7 | Sensitization program with the Stakeholders including CWC/DCPU/DLSA/Lawyers and Prosecutors | 34 |
| 8 | Networking with Anti-Trafficking NGOs | 43 |
| 9 | Number of Media Person sensitized | 52 |
| 10 | Number of Reports published | 02 |
| 11 | Number of Programs with School Students | 37 |
| 12 | Number of Meetings with Helplines | 152 |

Advocacy

AdoptionsCentrum (Keeping Children Safe)

In 2020 the objective was to ensure care and protection from all form of abuse and harm including psychological anxiety caused by Corona Virus of all the children living at the Children Home/Shelters of Prayas including the distressed and vulnerable children affected by COVID-19 living at the various slums/JJ Clusters and marginalized communities. It aimed to strengthened the capacity of co-workers working directly with the children and marginalized communities on issues related to 'CHILD PROTECTION' by conducting training-cum-sensitization programs. In 2020, focused was more in keeping the children placed at our Children Home/Shelters protected from COVID-19 and also in easing out the anxiety caused to them due to the pandemic COVID-19 which has badly hit their family members. We reached out to 340 distressed families of the children with support of monthly rations, medicines, sanitizers, face masks, soaps, Dettol and sanitary pads and also ensured medical support to the people affected by the mild symptoms of COVID-19, supported by AdoptionsCentrum to achieve the following outcomes;

Outcome 1: Prayas' Child Protection and Safeguarding Policy, strengthened Responsive Mechanism, Case Management System across all its Children Homes/Shelters

Outcome 2: Caregivers/Duty Bearers/Parents were empowered to provide better support and protection for children, at risk of sexual abuse and domestic violence, specifically taking into account the Covid-19 outbreak

Outcome 3: Children and youth in Prayas homes and shelters increased awareness and knowledge of SRHR and pandemic response issues

TRAINING IMPACT:

Total Number of Trainings Program conducted-

64

Training-cum-Sensitization Program on Child Protection and Safeguarding Policies.



Orientation program on four components of the Case Management

Orientation Program on Psychosocial Support to the Children in distress

Capacity Building of co-workers on seven step process of Monitoring & Evaluation of Children's program

Sensitization Program for parents of the children on POCSO Act 2012 and POCSO (Amendment) Rules 2020

Orientation program with the parents of the children on Case Management Systems in context of COVID-19

Capacity Building Program on Sexual Rights & Health Rights

Total Number of Children restored -**247**

Number of Children have been provided

Compensation above INR 7 lac- **03**

340 distressed families have been provided with Family Rations during COVID-19

467 children reached through direct services

176 children have been provided with indirect service

75 children admitted in School under the Right to Free & Compulsory Education Act, 2009

IMPACT STORY (STORY OF CHANGE AGENT)

Story of '**Ammeran**', (mother of Simran, a child in Need of Care and Protection) and a Child Right Ambassador.

My daughter Simran (14 years) placed at Children Home for Prayas, Tughlaqabad on 22nd February 2020. Simran was sexually abused by her father (Asif) when she was a student of class 7th studying in Government Girls Senior Secondary School Number-2, Ambedkar Nagar. I was married to Asif by my parents in 2004 at the age of twenty.



Simran was born in 2005 at Safdarjung Hospital (New Delhi). Later on, we learnt that Karishma also has been repeatedly abused by Asif. I was broken inside after learning about the most inhumane and barbaric act done by my husband (Asif) but with passing time, I mustered courage with the support of other women associated with Mahila Panchayat, registered FIR against him at Tigri Police Station. I have been told that case has been registered under the POCSO Act, 2012, comprehensive act with stringent provision related to sexual offences against children. After my marriage, I came along with my husband (Asif) in Delhi who was a year younger to me. Trying in my own way to adjust in

the family of seven members including my in-laws. In past sixteen years, I became mother of six children (5 girls and 1 boy). Five to Six children are the common phenomenon in the Muslim Families. I belong to village Jaithra, Etah (Uttar Pradesh) and my parental family was engaged in farming activities. My Father was trying his level best to maintain the family of eight members comprising six siblings and my mother. Though, I never got opportunity to be in school due to multiple reasons coupled with deprivations and also my parents were not very supportive. As a result, none of my siblings ever had been to school and remained illiterate. I realized within a year that I have to adjust my life with Asif and to bear his errands or I have to strengthen myself to support my children and to part my way for their better future. I started working as a Domestic Worker and came in contact with Prayas only after my daughter Simran was placed by the Child Welfare Committee, Kalkaji at Prayas. My consistent association with Prayas has strengthened me and I gained courage to stand against the perpetrations on my daughter by my husband (Asif). Today, I became Child Right Ambassador and feel proud to be associated with Prayas and to act closely with the Mahila Panchayat and Delhi Police in raising voice against CHILD SEXUAL ABUSE in my area. I am also grateful to Prayas for their consistent support during the period of lockdown and also in carrying out the trial process which is going on at the POCSO Court, Saket.

*Through our skill
development initiatives,
we are striving
resolutely to strengthen
our surplus manpower
with skills and abilities
to tackle global
challenges.*



NARENDRA MODI
Prime Minister

Jan Shikshan Sansthan, Delhi & Samastipur

Jan Shikshan Sansthan (formerly known as Shrameek Vidyapeeth) is an innovative educational scheme in the field of nonformal education since 1967 crafted by the Government of India which aims to empower the poor, the illiterates, the neo



illiterates, the underprivileged and the unreached through polyvalent or multifaceted adult education institution. It aimed to improve the skills and quality of life of the industrial worker and their family members who had been migrating from rural to urban settings by imparting vocational skills. Jan Shikshan Sansthan (JSS), an outfit of the Ministry of HRD, Govt. of India (now transitioned to the Ministry of Skill Development & was set up in Prayas thus, epitomizing this model of education.

Jan Shikshan Sansthan has been envisaged to act as a District Vocational Institute to provide opportunities for the

beneficiaries to establish their own business, wage employment and employment in the local industries to enhance their income and quality of life. JSS should propose skill development courses which have local market demand for production and sale. JSSs may also motivate entrepreneurship among SHGs, encourage them for setting up production centers and support for sale of finished products in the market.

Prayas has been providing significant inputs on developing this alternative education model at the national level and has been on various Committees of the Department of Education, government of NCT Delhi and Ministry of HRD, Government of India. Under the JSS, Prayas children and youth in the age group of 12-35 years are trained in vocations catering to their interest and needs and which also have market potential. **In 2020-21 Prayas Jan Shikshan Sansthan, both at Jahangirpuri & Samastipur conducted total 181 batches, namely,** Dress Making, Designing & Embroidery, Fashion Designing, Beauty Culture & Healthcare, Electrical Technician, Management & Entrepreneurship Profession, Computer Applications, Maintenance and Repairs of Automobiles, Refrigeration and Air-Conditioning Mechanism, Bee Keeping, Screen Printing, Fruit and Vegetable Processing and Preservation.

Delhi: The total number of beneficiaries admitted in the various courses in 2020-21 was 1837 against targeted number of beneficiaries of 1800. Out of 1837 beneficiaries, 1765 beneficiaries were trained, assessed and certified. The number of adolescent girls and women (1416) has surpassed young men and boys (349) and 12 persons with Disabilities, (PwD) have successfully completed vocational training program followed by their suitable placement.

Samastipur: Eighteen Hundred and Twelve people were trained under the various courses run by JSS in 2019-20. Out of 1812 beneficiaries, 1565 beneficiary were adolescent girls and women and 247 men were trained, assessed and certified.

Educational Status of Beneficiaries in Delhi:

| Non-literate | | | Neo-literate | | | Rudimentary level (up to 8 th) | | | School Dropouts (upto 12 th std.) | | | Total | | | Grand total |
|--------------|---|----|--------------|---|----|--|---|----|--|---|----|-------|---|----|-------------|
| M | F | TG | M | F | TG | M | F | TG | M | F | TG | M | F | TG | |

| | | | | | | | | | | | | | | | |
|----|----|----|----|-----|----|-----|-----|----|----|-----|----|-----|------|----|------|
| 24 | 98 | 00 | 77 | 310 | 00 | 184 | 737 | 00 | 61 | 246 | 00 | 346 | 1389 | 00 | 1735 |
|----|----|----|----|-----|----|-----|-----|----|----|-----|----|-----|------|----|------|

Educational Status of Beneficiaries in Samastipur

| Non-literate | | | Neo-literate | | | Rudimentary level (up to 8 th) | | | School Dropouts (upto 12 th std.) | | | Total | | | Grand total |
|--------------|----|----|--------------|-----|----|--|-----|----|--|-----|----|-------|------|----|-------------|
| M | F | TG | M | F | TG | M | F | TG | M | F | TG | M | F | TG | |
| 03 | 83 | 00 | 40 | 433 | 00 | 149 | 842 | 00 | 55 | 207 | 00 | 247 | 1565 | 00 | 1812 |

Social Status of Beneficiaries in Delhi

| SC | | | ST | | | Minority | | | OBC | | | Others | | | Total | | | Grand Total |
|----|-----|----|----|----|----|----------|-----|----|-----|-----|----|--------|----|----|-------|------|----|-------------|
| M | F | TG | M | F | TG | M | F | TG | M | F | TG | M | F | TG | M | F | TG | |
| 69 | 559 | 00 | 00 | 00 | 00 | 82 | 286 | 00 | 81 | 614 | 00 | 15 | 96 | 00 | 247 | 1565 | 00 | 1812 |

Social Status of Beneficiaries in Samastipur

| SC | | | ST | | | Minority | | | OBC | | | Others | | | Total | | | Grand Total |
|----|-----|----|----|----|----|----------|-----|----|-----|-----|----|--------|----|----|-------|------|----|-------------|
| M | F | TG | M | F | TG | M | F | TG | M | F | TG | M | F | TG | M | F | TG | |
| 69 | 559 | 00 | 00 | 00 | 00 | 82 | 286 | 00 | 81 | 614 | 00 | 15 | 96 | 00 | 247 | 1565 | 00 | 1812 |

Economic Status of Beneficiaries in Delhi

| Category | Male | Female | Transgender | Total |
|----------|------|--------|-------------|-------|
| APL | 148 | 591 | 00 | 739 |
| BPL | 198 | 798 | 00 | 996 |
| Total | 346 | 1389 | 00 | 1735 |

Employment Status of the Beneficiaries

| S.No. | Sector | No. of persons | | | Salary/Income wages/Per month |
|-------|----------------------------------|----------------|-----|-------|-------------------------------|
| | | M | F | Total | |
| 1. | Public (Government / PSU) Sector | 02 | -- | 02 | 18000/- (TPDDL & DRDO) |
| 2. | Private Sector | 53 | 33 | 86 | 6000 - 12000 |
| 3. | Self-Employment | 50 | 316 | 366 | 5000 - 10000 |
| 4. | Wage Employment | 36 | -- | -- | -- |
| | Total | 141 | 349 | 454 | |

Governing Body of Jan Shikshan Sansthan, Jahangirpuri (Delhi) & Samastipur (Bihar)

| S.No. | Name of the Governing Body Member | Delhi | Number of Meeting Attended | | Samastipur | Number of Meeting Attended |
|-------|-----------------------------------|---------------|----------------------------|----------------------|------------|----------------------------|
| 1 | Mr. M.B. Kaushal | Chairman | 2 | Dr Supriyo Mukherjee | Chairman | 2 |
| 2 | Ms. Arun Grover | Vice Chairman | 2 | Prof. Sunita Sinha | Member | 2 |
| 3 | Dr. B.B Pandey | Member | 2 | Ms. Neha Arya | Member | 2 |

| | | | | | | |
|---|------------------------|---|---|--------------------|---------------------------------|---|
| 4 | Ms. Bela Jain | Member, Representative from DoE, Shalimarbagh | 2 | Mr. Vikas Kumar | Member | 2 |
| 5 | Mr. Bipin Rai | Member-Representative DUSIB | 2 | Ms. Anita Ram | Member | 2 |
| 6 | Mr. Amod Kanth | Special Invitee, General Secretary Prayas JAC Society | 1 | Ms. Seema Kumari | Member | 1 |
| 7 | Ms. Sadhana Srivastava | Director JSS | 2 | Mr. Nirdosh Kumar | Member | 2 |
| 8 | Mr. Bhupesh Singh | Program Officer, JSS | 2 | Ms. Madhuri Kumari | Member | 2 |
| | | | | Mr. Mithlesh Kumar | Rep DIC | 2 |
| | | | | Mr. Amardeep Kumar | JSS Director & Member Secretary | 2 |





Prayas HEALTH SERVICES

Prayas Health Services functioning since 1994 is consistently focusing on maternal and child health, and nutrition (MCHN); communicable diseases such as HIV and tuberculosis; youth sexual and reproductive health and rights (YRSHR) and non-communicable diseases (NCDs). Prayas Health Services supported by INOX Trust and in Andaman & Nicobar Islands by the Directorate of Health Services, Government of Arunachal Pradesh



under the National Health Mission is following the 'WHO Continuum of Care' catering to the needs of adolescents, pregnant and lactating mothers to new born and children combined with outreach activities, facilitating linkages communities and household, government health services including adolescent health program.

Our strategy is to respond immediately to the marginalized and vulnerable people including children affected by urban

poverty or disaster with life-changing health programs, medicines and medical supplies through its Community Health Centre, Primary Health Centres and Sub-Centres in Wakro, Medo, Tillai (Lohit District of Arunachal Pradesh) and in areas surrounding Kirtinagar in Delhi. Prayas Janhit Swasthya Seva Kendra, Wakro (Lohit District) of Arunachal Pradesh functions includes regular and out-patient services, in-patient services, comprehensive family welfare services, i.e. surgical and non-surgical services, gynecological and specialized services including labour room services to tackle high risk pregnancies, surgical services, specialized medical and pediatric services, laboratory diagnostic services, X-ray facilities, National Health Programs, maternal care and child health, immunization services, etc. In addition to medical services, functions of Prayas Health Services also include making provisions for safe drinking water and basic sanitation, prevention and control of endemic diseases, collection of vital statistics of the area, health and nutrition, education and training of various health personnel working in the various slums and communities.

Our Programs flows in the following manner

Preventive (Screening Counseling) —————> Promotive(Communicative Education)

Curative (Treatment) —————> Health Services (OPD, MCH, Communicable & Non-Communicable Diseases)



Services at Primary Health Centre:

24 hours Emergency/Casualty Services, 6 Day OPD Services, 10 Functional Beds, Ante-Natal Care and Post- Natal Care, 24 Hours Labour Room and Essential Obstetrics Facility (Both Normal & Assisted), Prevention and Management of RTIs/STIs, Essential New Born Care, Routine Immunization Services, Family Planning Services, Adolescence Reproductive and Sexual Health Services, Essential Laboratory

Services, 24 hours Ambulance Facility, Referral for Emergencies, Outreach Camps, Participation in and implementation of National and State Programs of Health & Family Welfare.

Key Activities of Prayas Health Services

It is visualized as the portal for delivery of holistic services of primary healthcare, which is

Responsive to the community and provides services in an age / gender and culture sensitive manner, Provides level-appropriate, integrated package of services including diagnostics/ curative / rehabilitative interventions for addressing acute and chronic morbidities resulting from communicable / non communicable diseases and nutritional disorders.

Delivers preventive maternal and child health services, adolescent healthcare, family welfare services included under the Reproductive and Child Health Program.

Proactively addresses other determinants of health through convergence with relevant stakeholders and community link workers like ASHAs.

Identification and provide level appropriate referral and support for problems amenable to early interventions like development disorders in children. Empowers the community to take care of its health by consistent, effective health education and behaviour change communication.

Actively involved in identifying emerging health challenges like increasing prevalence of Non-Communicable Diseases and responding by health promotion activities

IMPACT: Total OPD Cases-4452, Total IPD Cases-496, Total Medico Legal Case-43, Total Number of Minor OTCases-199.

Reproductive Child Health Services- Total number of Pregnant Women Reg. for ANC: -89, PW reg. within 1st trimester:-57, PW provided with Albendazole with 1st Trimester:-54, PW with 4th ANC check Up:-66, No of PW provided with 180 Iron Folic Acid:-66, No of PW provided with 360 Calcium:-66, No of PW given TT1st:-74, No of PW given TT2nd:-38, No of PW given TT Booster:-15, Total Institutional Delivery conducted :-32(1 Still Birth), Home Delivery conducted by SBA :-0, Total Number of Delivery with 6th HbNc Check Up:-31.



ADOLESCENT HEALTH SERVICE: Girls registered in Adolescent Friendly Health Clinic: -219, Boys registered in Adolescent Friendly Health Clinic: -130, Boys (10-19) received clinical Service in Adolescent Friendly Health Clinic:-57, Girls(10-19) received clinical service in Adolescent Friendly Health Clinic :-122, Boys(10-19) received counselling in Adolescent Friendly Health Clinic :-115, Girls (10-19) received counselling in Adolescent Friendly Health Clinic :-200,

FAMILY PLANNING: Total Oral Pills Distributed: -123 cycle, Total Condoms Distributed: 215 Pkt,

VILLAGE HEALTH NUTRITION DAY:- Total number of VHND conducted :-378,

NATIONAL DEWORMING DAY Total number of beneficiary provided with Albendazole tab.:-1373,

INTENSIFIED DIARRHOEA CONTROL FORTNIGHT(IDCF):- Total number of beneficiary provided with Zink tab and ORS :-457,

INTENSIFIED PULSE POLIO IMMUNIZATION :- Total number of beneficiary provided with Pulse polio :-667, **OUTREACH HEALTH CAMP:-** Total number of health camp conducted :-5, Total number of beneficiary provided treatment:-479, **Laboratory Service:-** Total no. of Hb% test Conducted:-275, Total no. of Malaria (Slide) test Conducted:-328, Total no of RDT test Conducted:-328, Widal test Conducted:-350, BT and CT conducted:-30, Total no. of ESR :-103, Total no.of ABO grouping and Rh Typing :-308, Total no. of FBS:-13, Total no.of PPBS:-13 Total no. of RBS:-251, Serum Billirubin:-03, HbsAg:-105, VDRL:-105 Urine for Pregnancy test(BhcG):-99, ICTC(HIV) test :-105, Uric Acid test Conducted:-5, Urine R/E:-201, Rapid Antigen Test for Covid 19 :- 2736 (207cases found positive and total Death case ..nil), True Net test for Covid- 19 sample sent to Tezu Central Lab.:-209, Total RT PCR sample sent to ICMR Dibrugarh:- Nil,

ULTRA SONOGRAPHY SERVICE for Pregnant Women (Under JSSK /PULS programme):

Numbers of patients conducted with free Obstetrical USG done under Wakro Block during this Session-32



Prayas HOMELESS PROJECT

“Housing is a fundamental requirement for dignified living. My government is steadfast in fulfilling the aspirations of all households, particularly the poorest of poor, to have a dwelling unit under the Mission “Housing for All” by 2022, marking 75 years of our Independence”- President of India Speech in Joint Session of Parliament. Para 8 of the Full Speech Text 23 Feb 2015)

The Issues of homeless cannot be seen in isolation and separately from issues of social security, right to food, right to work and right to adequate housing to bring meaningful positive change in their lives. Though, Delhi is a city of opportunities but at the same time, it also offers glaring inequities. A part of the city's that is the most marginalized and dis-advantaged homeless, children, men and women can be seen doing mundane work such as pulling rickshaws and thalis, moving head-loads in wholesale markets, construction workers, selling balloons, pens, books, water bottle, toys, at the traffic intersection on pavements making barely enough to ward off hunger and not enough to put a shelter over their heads. Contrary to the popular



discourses that describes homeless people as lazy and beggars, addicted to various forms of drugs and deeply into petty crimes including large number of migrants working in the unorganized sectors can be seen taking rest on foot paths, under the flyovers and in the underpass, when not in work. In 2021, Prayas supported by Delhi Urban Shelter Improvement Board (DUSIB) is running Shelters for the Homeless People including women, children and old people at the various locations of the city aimed to achieve the following objectives

- Ensure availability and access of the urban homeless population to permanent shelters including the basic infrastructure facilities like water supply, sanitation, safety and security;
- Cater to the needs of especially vulnerable segments of the urban homeless like the dependent children, aged, disabled, mentally ill and recovering gravely ill, by creating special sections within homeless shelters and provisioning special service linkages for them.
- Provide access to various entitlements, viz. social security pensions, PDS, ICDS, identity, financial inclusion, education, affordable housing etc. for homeless populations.

| | |
|--|----------------|
| Number of Shelters | 13 |
| Number of People lived in Shelters | 3765 |
| Number of migrant and homeless people served cooked food during peak of COVID-19 | 27, 125 |
| Number of Homeless Youth have been trained in Electrical Trade | 65 |
| Number of Aadhar Cards and Bank Accounts generated in 2020-21 | 235 |

Glimpses of Mobilization during Winter Season



Prayas COCA COLA PROJECT -World Without Waste (Anandana)



Supported by Coco Cola India Foundation, Prayas initiated project titled *"Empowering Ragpickers Community towards Dignified Life"*, enabling 500 families of Rag Pickers or Waste Pickers to lead a dignified life living in Jahangirpuri and Bhagwanpur Samaypur Badli. It emphasizes three key aspects namely, long term business sustainability of waste collection and segregation, well being improvement and circular waste management system.

The project aimed to strengthen the families of Ragpickers by engaging them into following activities:

1. Microfinance and Self-Help Groups for enterprise and job creation
2. Child Labour Elimination and School Programs
3. Citizen Centres and Strengthening at Grass Root Levels
4. Improved Health and Hygiene via Medical Camps and Awareness Campaigns
5. Environmental Protection via 'Solid Waste Management'.
6. Establish Sanitary, Safe and Environmentally Sustainable disposable facilities
7. Financial Inclusion

IMPACT

Key Impacts

| | |
|---|------|
| Number of SHGs created: | 20 |
| Number of People have been benefitted through Health Services: | 5731 |
| Number of People have been strengthened through Vocational Training Program | 277 |
| Number of children rescued from Child Labour | 154 |
| Number of children rescued from Bonded Labour | 22 |

OUTCOMES

Towards Dignified Life
Waste Pickers' family have more stable income
Improved safer working conditions
To enhance capacity to move to alternate professions if they so desire
To access quality education
Establishing support systems for victims of violence and substance abuse among waste pickers families
To enhance safety standards at work for the waste pickers'
Improved Standard of Living and Personal Hygiene



Prayas BHOR PROJECT (Bhikshook Orientation and Rehabilitation)



The unconstitutional Bombay Prevention of Begging Act, 1959 criminalizes begging and targets people for being homeless or unemployed despite “the relief of the disabled and unemployable” being a state responsibility. The state penalizes the poor for being poor. Instead, it must identify and understand the reasons that lead people towards begging and alter laws and policies to provide for structures and an institutional framework that build people’s capacities to move out of destitution. Myths around begging must be broken to effect a change in perceptions and attitudes to achieve this

end.

Prayas implemented innovative “BHOR” Project, launched by the Rajasthan Skills and Livelihood Development Corporation (RSLDC), Government of Rajasthan, aimed to provide dignified life to Beggars through viable skills and livable incomes. Though, the prevalent perception in the society is that the ‘Beggars’ have chosen the easy way option towards their sustainable living whereas the reality is that there are many reasons behind it which compelled distressed people turned towards Begging.

Prayas JAC society did a preliminary research on the beggars, undertaking quantitative analysis and examining the living conditions of the beggars. Based on the said research, a total of 1168 beggars have been identified in Jaipur. The beggars are being trained in batches of 20 and 40 of them have already started the vocational training. The project aimed to make Jaipur free from beggars before implementing the scheme to the divisional and district headquarters of entire Rajasthan.

Key Outcomes

1. To impart essential life skills to beggars.
2. To counsel and bring them back to the healthy state of mind.
3. To provide them vocational skill training to ensure their wage-employment/self-employment.
4. To reinstate/create their unique legal identity by completing their essential documents like Aadhar cards etc.
5. To open their bank accounts and connect them with various beneficial schemes of the Govt. of Rajasthan running for the underprivileged.
6. To help avail full citizenship benefits.

Total Lives Impacted: Twenty

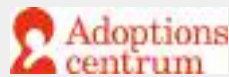
Prayas in NEWS



Our Sincere Gratitude





We take this opportunity to place our sincere gratitude on record in acknowledging the generosity and continuous support we have received from our supporters, well-wishers, friends, donors, sponsors', partners, child welfare committee, district child protection unit, juvenile justice boards, special juvenile police unit, corporate and government.

Their unconditional support and inspiration have been indispensable throughout our journey of empowering lives and community



FINANCIALS DISCLOSURE

AUDIT REPORT

| PRAYAS JUVENILE AID CENTRE F-1-X, Jahangirpuri, Delhi-110033 | | | |
|--|----------|--|---------------------------------|
| Balance Sheet as at 31st March, 2021 | | | |
| SOURCES OF FUNDS | SCHEDULE | AMOUNT (RS) AS AT 31.03.2021 | AMOUNT (RS) AS AT 31.03.2020 |
| Corpus Fund | 1 | 5,05,97,054.70 | 5,05,97,055.00 |
| Capital Fund | 2 | 6,91,06,190.29 | 7,06,30,258.00 |
| Revaluation Reserve | 3 | 1,02,54,49,678.00 | 1,02,54,49,678.00 |
| General Fund | 4 | 6,59,75,342.46 | 5,97,52,575.04 |
| Current Liabilities | 5 | 10,99,39,762.95 | 10,76,24,759.92 |
| | | 1,32,10,68,028.40 | 1,31,40,54,325.96 |
| APPLICATION OF FUNDS | | | |
| Fixed Assets | 6 | 1,11,53,65,485.56 | 1,11,40,50,013.56 |
| Investments | 7 | 5,61,87,291.00 | 5,30,39,367.00 |
| Current Assets , Loans & Advances | 8 | 14,95,15,251.84 | 14,69,64,945.40 |
| | | 1,32,10,68,028.40 | 1,31,40,54,325.96 |
| NOTES TO ACCOUNTS | | 14 | |
| As per our report of even date | | | |
| for Ramesh Chandra Roy & Associates Chartered Accountants FRN 016170N  Mohd. Nazim (Partner) M.No.531268 UDIN:21531268AAAA/Q3665 | | for Prayas Juvenile Aid Centre  Dr. Aruna Bhardwaj (Treasurer) | |
|  | |  Pawan Kumar Jha (Finance Controller) FINANCE CONTROLLER PRAYAS JUVENILE AID CENTRE 59, Tughlakabad Institutional Area New Delhi-110062 | |
| Date: 29.11.2021 Place : New Delhi | | | |

PRAYAS JUVENILE AID CENTRE
F-1-X, Jahangirpuri, Delhi-110033

Income and Expenditure account for the year ended on 31st March, 2021

| | SCHEDULE | AMOUNT (RS) AS AT 31.03.2021 | AMOUNT (RS) AS AT 31.03.2020 |
|-----------------------------------|----------|---------------------------------|---------------------------------|
| INCOME | | | |
| Scheme | 9 | 10,28,09,748 | 13,77,37,101 |
| Non-Scheme | 10 | 1,77,82,362 | 2,78,08,987 |
| | | 12,05,92,110 | 16,55,46,088 |
| EXPENDITURE | | | |
| Scheme | 11 | 9,15,00,979 | 10,66,09,990 |
| Non-Scheme | 12 | 1,63,32,474 | 3,52,19,000 |
| Unutilised Grant Fund | 13 | 1,32,78,312 | 2,19,16,429 |
| Excess of Expenditure over Income | | (5,19,656) | 18,00,669 |
| | | 12,05,92,110 | 16,55,46,088 |

NOTES TO ACCOUNTS

14

As per our report of even date

for Ramesh Chandra Roy & Associates
Chartered Accountants
FRN 016170N

for Prayas Juvenile Aid Centre



UDIN:21531268AAAAIQ3665



Dr. Aruna
Bhardwaj
(Treasurer)



Date: 29.11.2021

Place : New Delhi

